

CIH Level 4 Certificate in Housing

Why Kingdom Academy?

At Kingdom Academy, we are one of five National Training Providers in England delivering commercial qualifications and apprenticeships and offering accreditation from Level 2 through to Level 5.

We offer the CIH Level 4 Certificate in Housing through our Standard and exclusive Accelerated Programme as well as through apprenticeships to suit employers and delegates.

- Over 10 years sector experience backed by a recognisable brand
- Roll-on, roll-off programmes with flexible start dates
- Achievement rates far exceeding national average
- Expert tuition from subject matter experts
- Good Ofsted rating

About this course

The CIH Level 4 Certificate in Housing is suitable for senior housing managers who are required to be qualified under the Social Housing Regulation Act 2023.

With multiple options to choose from, our courses offer industry-leading commercial qualifications as required by the Department for Levelling Up, Housing and Communities.

Our Accelerated Programme is a one-of-a-kind option exclusive to Kingdom Academy and allows clients to fast-track professional compliance for their delegates.

These courses offer technical knowledge and understanding, and are particularly suitable for professionals in the following roles:

- Customer Service and Complaints Management
- Tenant and Resident Involvement/Empowerment
- Lettings and Tenancy Management
- Repairs and Maintenance
- Income, Asset and Estate Management
- Capital and Major Works
- Anti-Social Behaviour Management

Course units

The CIH Level 4 Certificate in Housing consists of six modules across all programmes:

- Professional Practice Skills for Housing
- Housing Law
- Financing for Housing
- Housing Policy
- Resident Involvement in Housing Services
- Customer Service in Housing



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Course One - Accelerated Programme

Length: Approx. 8 months

Format: 12 x 3 hr "masterclasses"

Style: Open / Closed Course

For delegates who are more comfortable with a self-directed model and possess higher academic experience, the Accelerated Programme teaches content to be delivered with minimal support.

An induction lays out an overview of the unit material, while twelve three-hour "masterclasses" are taught to suit delegates comfortable with completing assignments in reduced timeframes.

This course is offered either open or closed, with 10 delegates required for the latter, while extra pre-course material will be issued prior to each "masterclass".

Course Two - Standard Programme

Length: Approx. 13 months

Format: 12 x 6 hr "workshops"

Style: Open / Closed Course

For delegates who work best in group dynamics and may not have relevant academic experience, the Standard Programme teaches content with greater hands-on support from course tutors.

A return-to-learning orientation session refreshes delegates, while twelve six-hour "workshops" are taught to suit participant experiences with relevant case studies, group work and interaction.

This course is offered either open or closed, with 12 to 16 delegates required for the latter, while there can be flexibility for in-house programme units.

Course Eligibility

The CIH Level 4 Certificate in Housing Accelerated Programme is designed for delegates who are qualified to Level 3 or above. We do not require delegates to have prior CIH-specific qualifications.



Contact Us

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